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PATENT
Attorney Docket No.: 027385-000200US

TOWNSEND and TOWNSEND and CREW LLP

By: /Kelly Pedersen/

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Patrice M. Fabre et al.

Application No.: 10/796,718

Filed: March 8, 2004

For: INTEGRATING A WEB-BASED
BUSINESS APPLICATION WITH
EXISTING CLIENT-SIDE
ELECTRONIC MAIL SYSTEMS

Customer No.: 20350

Confirmation No.: 1798

Examiner: Jason D. Recek

Art Unit: 2442

REQUEST FOR RECONSIDERATION

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Examiner:

In response to the Office Action mailed March 13, 2009, please enter the
following remarks:

A listing of claims begins on page 2 of this paper.

Remarks begin on page 9 of this paper.